

GÜZEL ENERJİ AKARYAKIT A.Ş

OYAK DRAGOS PLAZA CEVİZLİ MAH. TUGAY YOLU CAD. NO:10 C BLOK KAT:17-20 MALTEPE/ISTANBUL

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

HANDLING OF CUSTOMER COMPLAINTS AND SATISFACTION OF CUSTOMER CONCERNING MARKETING, DISTRIBUTION, SALES AND ALL ACTIVITIES AND SERVICES OF FUEL AND LPG PRODUCT AND LUBRICANT PRODUCT

Original Cycle Start Date: 08-03-2013

Expiry Date of Previous Cycle: NA

Certification / Recertification Audit date: NA

Certification / Recertification cycle start date: 20-05-2024

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 01-04-2027

Certificate No.: Version: Issue Date: 20-05-2024 TR013318

Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50